

.Ben Murga

cell 515.867.7365

email Benzur@gmail.com

website www.IAwebsites.com

address 7563 Clayton Road Unit 203
St Louis, MO 63117

.Graphic Designer

.Education

College > Graduated from Simpson College in 2010 with a BA in Art: Graphic Design

.Graphic Design Experience

I have played around with Photoshop, learning everything I could since 2002. I browsed the internet and explored all types of tutorials and learned everything from exploring with my own projects. By the time I got to Simpson, I knew more than the professors. I end up teaching most of the things in class.

Experience Levels:

Photoshop //////////////// Expert

Illustrator //////////////// Adept

Flash //////////////// Adept

InDesign //////////////// Novice

.Web Design Experience

I started my own web design company, IAwebsites, in 2007. I have been designing websites for local Des Moines businesses. I started by walking door to door and asking potential clients if they needed websites. About 5% of them became clients, so I am used to the "cold call" scenario. Several clients came to be through referrals of clients and friends.

Experience Levels:

Dreamweaver //////////////// Expert

HTML //////////////// Expert

CSS //////////////// Expert

Wordpress //////////////// Adept

.Social Media Experience

I have been using social media for many years now. Ever since my experience in high school with MySpace, I have gained an understanding of the connection these websites forge between different users. For many years I have used my web design talents as the tool to transform social media pages (Twitter, Myspace, etc.) into more professional and artistic expressions the user wants to convey.

Experience Levels:

Twitter // **Expert**
Facebook // **Expert**
Youtube // **Adept**
Flickr // **Adept**

.Languages

I have grown up with English as my first language, but my father (being Latino) made it a point to teach me basic Spanish as a kid. With this, along with multiple Spanish classes in high school and college, I have developed a solid sense of conversational Spanish. Japanese is a language that I have fallen in love with, and I have been teaching myself basic key phrases over the past few years. One thing that I am sure about is if I am put in a Japanese environment, I will assimilate the language rapidly and embrace it with the passion I already have towards the Japanese culture.

Experience Levels:

English // **Expert**
Spanish // **Adept**
Speaking Japanese // **Novice**
Writing Japanese // **Novice**

.Employment

Customer Service Manager > for Dwolla from November 2010 to August 2011.

- Duties included managing all customer relations, establishing new premium clients, answering incoming phone calls, managing social media, problem solving. Having been the first individual hired to work for Dwolla, I solely managed customer service until we hired 2 more staff in June 2011. Many of the answers I provided customers came from an understanding of common sense, and problem solving skills I have developed over the years.
- Developed incredible customer relationship skills, the ability to speak confidently in front of groups, a strong sense of ownership and responsibility and self reliance with issues that I did not have answers to at the time. It was my responsibility to solve these issues with the tools that were given to me.

Computer Technician > for Kum & Go, L.C. from 2002-05 during High School.

- Duties included repairing computers, teaching employees how to use new software, installing hardware and software on new and old systems
- Learned a lot about computers, how they work, how to program them, and developed a large amount of Photoshop experience from this job

President, CEO, Manager, IT, Marketing, Sales > for IAwebsites since 2007 to present.

- Duties included founding and managing all operations for my web design company, maintaining good relations with clients, producing websites at a fast rate, and marketing myself for future clients.
- Learned almost everything about Web Design while running this company. I've developed a large group of useful skills and resources that has exponentially increased my experience in Graphic and Web Design including HTML, CSS, and how to go from concept to final design and implementation of a client's website